

# SAVANNAH DONEGAN

## CONTACT

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www.savannahdonegan.com

## SKILLS

Academic, policy, & clinical research

Microsoft Office suite (Excel, Word, PowerPoint, Outlook, OneNote)

Social media (TikTok, Instagram, Facebook, Twitter, Snapchat, LinkedIn)

Technical writing & editing

## EDUCATION

**London School of Economics and Political Science**

**MS, Philosophy & Public Policy**

*Distinction (1st class)*

**University of Wisconsin-Madison**

**BA, Economics**

**BA, International Studies**

Minor in Global Health

*Summa cum laude*

*Phi Beta Kappa*

*Dean's list*

## LANGUAGES

English 

Spanish 

Italian 

## WORK EXPERIENCE

### Epic

Application Manager

Madison, WI

May 2023 - Present

- Helps healthcare organizations recognize and investigate opportunities for financial growth in the physician billing space, using software automation to cut costs, increase collection rates, and improve the patient financial experience
- Responsible for all application deliverables, project timelines, and customer relationships with health system leadership

Clinical Research Partner

Mar 2023 - Present

- Partners with physicians and researchers around the US to provide analysis and study design support for clinical research using Epic's Cosmos, the world's largest EHR database with over 200 million de-identified patient records

Project Manager

Sep 2022 - Present

- Collaborates with physician billing experts to tailor Epic's software to meet their unique needs, workflows, and organizational policies
- Trains and supports IT analysts in complex and technical build, testing, and maintenance of software
- Demos new software functionality and strategizes with customer leadership teams on how to keep in step with industry financial leaders

Human Resources Intern

Sep 2019 - Dec 2019

- Worked independently on recruiting, onboarding, and departures projects within a fast-paced environment to support a multinational healthtech organization of over 10,000 employees
- Acquired expertise in HIPAA and confidentiality procedures, efficient data entry, and Microsoft Office tools (Word, Excel, PowerPoint, OneNote, Outlook)

### Apple

Accessibility Intern

San Francisco, CA

May 2021 - Sep 2021

- Partnered with disability community stakeholders to collect and communicate their positions on future accessible technology, working with the Apple engineering team to prioritize and advocate for immediate needs
- Wrote detailed briefings, reports, and press statements used by the international public relations team for major Apple accessible technology releases
- Created a widely used strategic presentation kit for Apple Sales Education and Enterprise customers, drawing from dozens of research studies on the value of accessible technology in schools and the workplace

### Epistemic Analytics

Data Analyst Research Intern

Madison, WI

Feb 2020 - May 2021

- Consulted for research teams from 8 countries, 4 US states, and 15 distinct institutions in numerous academic fields, including medical anthropology, educational psychology, and learning analytics
- Managed researcher training, analysis meetings, deadlines, and follow-up support on multiple projects simultaneously, providing everything from study design advice to project management oversight
- Independently trained international teams of professors, researchers, and doctoral students at all quantitative knowledge levels on complex statistical methods and tools

### U.S. Department of Education

International and Foreign Language Education Intern

Washington, DC

Jan 2021 - May 2021

- Supported recruitment, evaluation, and selection processes for over \$70M in US Title VI and Fulbright-Hays grants
- Designed and created a social media and press kit for the Department's international grant programs to clarify, modernize, and facilitate the grant application process and encourage diverse candidates to apply

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## AWARDS & RECOGNITION

Herfurth-Kubly Award for Comprehensive Undergraduate Excellence

Tommy Thompson Public Leadership Award

Best Research Poster Award

Taylor Scholarship in Economics & Political Science

Konz Scholarship in Economics

Institute for Regional & International Studies Global Gateway Fellow

Parker Scholarship in the Humanities & Social Sciences

Newman Scholarship in International Studies

Draminski Scholarship in Economics

Salisbury Social Services Scholarship

## RESEARCH & PUBLICATIONS

Donegan S, Porter C, Fogel A, Seo JY, Choi SY, Eagan B (2021). *U.S. Media Coverage During COVID-19: An Epistemic Network Analysis of Bias, Topic, and Trajectory*. In: 2nd International Conference on Quantitative Ethnography.

Porter C, Donegan S, Eagan B, Geroly A, Jeney A, Jiao S, Peters GJY, Zorgo S (2021). *A Systematic Review of Quantitative Ethnography Methods*. In: 2nd International Conference on Quantitative Ethnography.

Zorgo S, Peters GJY, Porter C, Moraes M, Donegan S, Eagan B (2021). *Methodology in the Mirror: A Living, Systematic Review of Works in Quantitative Ethnography*. In: 3rd International Conference on Quantitative Ethnography.

Proposal Reviewer, 3rd International Conference on Quantitative Ethnography

Lead symposium presenter, "Initiating a Discussion on Reporting Practices in Quantitative Ethnography," 3rd International Conference on Quantitative Ethnography

## WORK EXPERIENCE (CONT'D)

### Wisconsin Department of Health Services Bilingual Contact Tracer

Madison, WI  
May 2020 - Jul 2020

- Provided native Spanish-speaking patients exposed to or diagnosed with COVID-19 with information on how to quarantine, isolate, and manage at-home care
- Helped community members locate and access critical COVID-19 resources, often for underserved patients with limited financial resources

### University of Wisconsin Housing Division Learning Community Program Coordinator

Madison, WI  
Aug 2018 - May 2020

- Independently developed and led educational programming events for a diverse university residence of over 700 students, creatively engaging students with a wide variety of viewpoints, knowledge levels, and backgrounds
- Created thought-provoking activities to help influence students to participate in charity, sustainability, and civic-centred events in their communities
- Coordinated speaker, venue, catering, and transportation event logistics within a \$43K yearly budget, developing strong professional and interpersonal connections with vendors to facilitate event planning

### Fait Distribution Marketing Intern

Milwaukee, WI  
May 2019 - Aug 2019

- Worked as an integral part of the creative team for a company-wide branding rehaul, including drafting of 250+ copy and graphics content pieces
- Researched strategy for 60+ industry trade shows and personally redesigned content, messaging, and graphics for all client onboarding
- Accumulated significant product, vendor, and distribution knowledge in the medical device industry

### Bon Bon Belle Bridal Bridal Consultant

Milwaukee, WI  
Dec 2017 - Aug 2019

- Handled and resolved complex customer complaints, rush and custom vendor orders, discounts and incentives, and one-on-one styling sessions with bridal and special event clients
- Collected, analyzed, and presented 500+ social-media-informed retail data points to determine store purchasing decisions
- Consistently made ~\$2K in monthly sales on a part-time, non-commission basis

## VOLUNTEER EXPERIENCE

### National Conference on Women in Economics Executive Director

Madison, WI  
May 2020 - Apr 2021

- Directed budgeting, speaker selections and compensation, registration, and national outreach strategy for a virtual conference with over 400 participants
- Led a 25-member planning team in four committees on financing, logistics, social media, and outreach
- Secured and stewarded funding from the National Bureau of Economic Research and the University of Wisconsin Economics Department

### City of Madison Elections Official

Madison, WI  
Nov 2020 - Present

- Supports early, absentee, and day-of voting for Wisconsin local, state, and federal elections

### American Legion Auxiliary Badger Girls Counselor

Oshkosh, WI  
Jun 2019 - Present

- Coaches high school juniors in civics, leadership, public speaking, and parliamentary procedure at an annual Wisconsin government and leadership camp
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